

AION UT Pre-Order first 600 units Pricing and Benefits

Exclusive pre-order retail offer for the first 600 units.

1. Price.

Driveaway Price for First 600 pre-order units are as follows:

Trim	Premium	Luxury
Driveaway Price - Standard Colour	\$30,990	\$35,990
Driveaway Price - Premium Colour	\$31,590	\$36,590
Driveaway Price - Two-tone Paint	\$31,990	\$36,990
*Amounts inclusive of GST		

- The first 600 pre-order units will receive a **nationwide Drive Away price** as outlined in the table above.
- Dealers will **not charge customers any delivery fee** for the first 600 pre-order units.
- A minimum **deposit of \$500** is required.
- Color:
 - Standard color: White, Beige;
 - Premium Color: green, lavender, Sliver, Crimson, Black;
 - Two-tone paint: white and green, white and crimson
- The first 600 AION UT pre-orders must be placed between **12 March 2026 and 9 April 2026** and delivered by **30 June 2026** to qualify for the national driveaway special.

2. Offer and benefits.

First 600 Promotion(1) 12 March 2026 to 9 April 2026(3)	
Warranty(2)	Vehicle: 8 Years or Unlimited KM's Battery :8 Years or 200,000 kms
Roadside Assistance(4)	5 Years
In-vehicle Data(5)	2GB per month, Free for 2 years
Exclusive Pre-Order Customer Badge	The first 600 customers who place a pre-order will receive an exclusive numbered AION UT Badge and certificate
Delivery Gift	Bonus GAC Gift Package
Portable Charger(6)	Bonus 10A Portable Charger
Wall Charger(7)	Bonus 22kw Wall Charger

- The renewal of the roadside assistance coverage for each year is subject to all scheduled servicing carried out by an GAC authorised dealer.
- The warranty schedule above does not apply to vehicles used for commercial purposes (e.g. hire car / rideshare / deliveries). Please refer to the official GAC Vehicle Warranty Booklet for details.
- (1) First 600 promotion subject to T&Cs (attachment) .Please check with your local dealer regarding the available timing of complimentary portable chargers and wall chargers. This offer is not redeemable for cash and is not available to fleet, government, or rental purchases. GAC International Australia reserves the right, in its sole discretion, to modify, extend, or withdraw this offer at any time. Wall charger installation is not included and compatibility or suitability for installation at the purchaser's property is not guaranteed

- (2) Warranty applies to kilometres, battery and other components. Full terms and conditions are available on GAC International Australia's official website. Subject to servicing at GAC dealerships. T&Cs in the attachment.
- (3) Pre order benefits only available for the customers who place placed between 12 March 2026 and 9 April 2026. A pre-order deposit of \$500 is required. White and Beige are standard colours. Non-standard colours: \$600. Dual-tone body colour: \$1,000.
- (4) Roadside assistance subject to servicing at GAC dealerships. T&Cs in the Attachment.
- (5) The complimentary 2GB monthly data is intended to support standard connected services. For higher data requirements, please consult our authorised dealer. While GAC does not guarantee the availability of top-up packages once the limit is reached and customers may procure additional data from third-party suppliers at their own expense, GAC are working towards providing integrated data solutions to better serve our customers.

More details, please consult your local dealer.

First 600 AION UT Promotion - Terms and Conditions

1. The Promotion

The "First 600 Vehicles" Special Offer (the "**Promotion**") is promoted by **GAC International Australia** (the "**Promoter**"). By participating, customers agree to be bound by these Terms and Conditions.

2. Promotion Period

- The Promotion commences on **12 March 2026** and concludes once the first 600 eligible vehicles have been sold, or on **9 April 2026**, whichever occurs first.
- The Promoter reserves the right to terminate or extend the Promotion Period at its absolute discretion without prior notice.

3. Eligibility

- This offer is available to private retail customers who are residents of Australia and aged 18 years or over.

4. Eligible Vehicles

- The offer applies strictly to the first **600 vehicles of AION UT**.

5. Pricing and Savings

- "Drive-away" (unless otherwise stated), includes Registration, CTP, Stamp Duty, and Dealer Delivery charges.
- Non-Exchangeable: Discounts, rebates, or added values are not exchangeable for cash and are non-transferable.
- Deposit: To secure a promotional slot, a deposit of **\$500** must be paid and a Pre-Order Vehicle Sales Contract must be fully executed.

6. Limitations

- The Promoter is not responsible for any delays in vehicle registration or delivery caused by third-party government agencies.

7. Statutory Rights (ACL)

Nothing in these Terms and Conditions excludes, restricts, or modifies any consumer guarantee, right, or remedy conferred by the Australian Consumer Law.

8. Live Accuracy Disclaimer

Due to the high volume of interest, we cannot guarantee the live accuracy of promotional counters on advertisements or our website.



GAC Roadside Assistance – customer fulfilment and terms and conditions

Core Benefits

As the owner of a GAC vehicle you receive GAC Roadside Assist.

In the event that your vehicle is immobilized due to a mechanical failure, GAC Roadside Assist will help you to continue your journey with the minimum of inconvenience to you and your passengers. GAC Roadside Assist supports you and your vehicle for 24 hours a day, 7 days a week, 365 days a year.

Roadside Assistance is provided for 12 months and with every annual scheduled service at your GAC service centre we will include an additional 12 months of roadside for up to 5 years, in which is from the date of new vehicle registration under your GAC Roadside Assistance membership and is provided by Digicall Assist Pty Ltd ABN 92 152 605 340 trading as 'Digicall Assist'. Whenever you request roadside vehicle assistance under your membership, you will be making that request to Digicall Assist, who will provide the services under the terms and conditions set out below. The terms and conditions contain exclusions and limitations.

These Terms and Conditions govern the operation of the GAC Roadside Assist Program and are effective from December 15 2025.

Eligibility Criteria

In order to be eligible for roadside assistance (premium), your vehicle must be registered, a roadworthy well-maintained vehicle that is not more than 5 years of age.

CONTACTING GAC ROADSIDE ASSIST

In the event of a Breakdown or roadside concern, call GAC Assistance on 1800 973 306.

Once a call for help has been received, and vehicle eligibility has been confirmed, GAC Roadside Assist will provide general advice specific to the concern with the customer's vehicle. Once the nature of the concern has been clarified, the Customer Service Assistant will either assist to mobilise the vehicle or immediately dispatch a GAC 24 Hour Roadside

Assist accredited service provider to the scene, or, in the event the vehicle cannot be mobilised, arrange for the vehicle to be transported to the nearest Authorised GAC Dealer.

Once a roadside service provider has been called, it is important that you remain with your vehicle if it is safe to do so. Should we arrive at the scene of the breakdown and the vehicle is unattended, we will be unable to carry out any work and payment may be required for any subsequent callouts to assist with the same incident. If you require assistance and have to leave your vehicle for safety reasons, please advise the customer service assistant at the time of the initial call or if circumstances change while you are waiting for the roadside assistance provider

When requiring GAC Roadside Assist please have the following information ready:

- Your VIN number
- Your vehicle's registration number
- Your location and a description of the problem
- Where possible, a telephone number so that we can remain in contact.

GAC ROADSIDE ASSIST PROVIDES FOR: ROADSIDE REPAIRS

At the site of the breakdown, the attending contractor will attempt to rectify where possible, common breakdown related problems, such as changing a flat tyre, jump-starting a flat battery, supplying emergency fuel and effecting minor roadside repairs which are safe to do at the breakdown scene. If the vehicle cannot be mobilized and or major parts or factory diagnostic equipment is-required, your vehicle may be towed to the closest GAC dealership or GAC authorised service agent. If towing is required, we will be responsible for the cost of vehicles transportation only, subject to the limitations as outlined in Breakdown Towing.

TECHNICAL ADVICE

Telephone technical advice will be provided in relation to the vehicle's operation, any safety warnings or lights that may appear, or technical and mechanical information regarding your vehicle.

FLAT TYRES

Flat tyres (minor repairs only)

If you find yourself with a flat tyre, we will change it with the vehicle's serviceable spare wheel. If your vehicle is not equipped with a spare wheel, we will transport the vehicle to an approved tyre outlet or authorised repairer, whichever is the nearest (subject to the towing/ transportation limits). Should additional services be required beyond this due to multiple flat tyres, the spare tyre being unserviceable, replacement wheel studs/nuts not being available

or locking wheel nut key not available, towing is provided up to the towing limits specified above. Where your vehicle is equipped with a temporary mobility kit, this may be used if it is deemed safe to do so.

EMERGENCY FUEL ASSISTANCE

If you run out of fuel, we will deliver an emergency supply of fuel up to 10 liters to your vehicle, or tow you to the nearest fuel station, subject to the limitations as outlined in Breakdown Towing below.

OUT OF CHARGE ASSISTANCE

High Voltage Battery for Electric Vehicles (EV), Hybrid Electric Vehicles (HEV) and Plug In Hybrid Vehicles (PHEV)

Where the High Voltage Battery of an eligible vehicle is fully depleted and the vehicle cannot be mobilised, GAC Roadside Assist will tow the vehicle to the nearest charging station at GAC Roadside Assist's expense.

All charges associated with charging the vehicle are at the customer's expense

LOST OR LOCKED KEYS

Where the key has been lost or stolen, or has been locked inside your vehicle, we will either arrange for your spare key to be delivered to you or provide all reasonable assistance to gain access to your vehicle. Limitations apply for this service.

In the event that you request that the vehicle be broken into to recover keys locked inside the vehicle, neither GAC Roadside Assist nor the contractor will, under any circumstances, be responsible for any loss or damage that occurs to the vehicle as a result. Due to contractor limitations, in some cases, this service may not be available.

Note - the driver is responsible for all costs over \$200.00 including GST incurred in the provision of this service.

FLAT AND FAULTY BATTERY ASSISTANCE

GAC Roadside Assist will provide a 'battery boost' and any other reasonable practical assistance at the roadside that may be required to start the eligible vehicle.

Where the eligible vehicle cannot be made mobile at the roadside and where a new battery is required, the mobile delivery of a replacement battery will be arranged at the expense of GAC Roadside Assist if the battery is within the applicable 2 Year battery warranty or the driver at any other time.

Where the vehicle cannot be mobilised at the roadside, the vehicle will be towed to the nearest Authorized GAC Dealer at GAC Roadside Assist's expense.

BREAKDOWN TOWING

If your car cannot be mobilised, we will arrange for your vehicle to be towed/transported to the closest GAC Dealer or Authorised Service Agent free of charge up to 50 kilometers (metro) and 100 kilometers (regional).

Costs for towing greater than these distances are the responsibility of the driver.

Towing - After Hours

Where an eligible vehicle has become disabled and requires towing during periods where an authorised GAC Dealer is not open, towing and appropriate vehicle storage arrangements will be made at the expense of GAC Roadside Assist until the eligible vehicle can be delivered to the nearest Dealership.

ACCIDENT COORDINATION If you are involved in an accident and contact GAC Roadside Assist, we may advise you of any obligations and details that need to be obtained from the other driver.

GAC Roadside Assist may arrange towing, if requested by you, to a preferred repairer or repairer of your choice.

Note - Whilst we can arrange accident towing, all towing and associated costs will be at the driver's expense.

BOGGED VEHICLE

Where an eligible vehicle becomes bogged or disabled on a road that is legally trafficable by conventional two wheel drive vehicles and no other specialist equipment is necessary, the GAC Roadside Assist service provider will attempt to extricate the vehicle.

A limit of \$100.00 (inc. GST) applies to this benefit and any additional costs will be at the expense of the driver.

CARAVAN & TRAILER ASSISTANCE

If your vehicle suffers a breakdown and requires transportation to a repairer, we will transport the attached caravan or trailer to the same repairer or agreed location. The recovery distance will not exceed the initial transportation distance of the immobilised vehicle. Please refer to the section outlining limitations to towing.

It is your responsibility to inform our customer service assistant that your vehicle is towing a caravan or trailer prior to a service provider being dispatched to assist you. If you do not tell us, you may be responsible for any/all subsequent costs associated with the caravan or trailer towing.

Note - This service does not extend to breakdown related matters associated with the caravan or trailer itself or caravan and trailer couplings where your vehicle is still mobile. The caravan or trailer cannot exceed the legal towing weight or dimension restrictions for a passenger vehicle transporter.

EMERGENCY TAXI TRANSPORT COORDINATION

Where we have been contacted to arrange breakdown assistance, we can arrange and provide taxi transport.

Any costs are the drivers responsibility, and this coordination is provided on a best endeavors basis

Section 2 = Additional Benefits

Additional benefits are – Accommodation, Rental, and Vehicle Recovery Assistance

Additional Benefits are available in the event that;

- Your vehicle is broken down more than 100Kms from your home location and,
- Will be immobilised for more than 24 hours and,
- The immobilisation is due to a warrantable failure.

Additional Benefits are – mutually exclusive and not available in conjunction with each other. IE only one benefit is available per breakdown event

ACCOMMODATION ASSISTANCE

We will provide hotel accommodation for you for one night to a maximum value of \$200.00 inclusive of GST.

The driver is responsible for any costs incurred above this amount and any costs incurred relating to meals, telephone calls and any hotel sundries obtained during the accommodation period.

RENTAL CAR ASSISTANCE

We will provide a rental car to you for up to a maximum of two (2) days to a maximum value of \$100.00 per day inclusive of GST. The rental car entitlements cease once your vehicle has been repaired.

The driver is responsible for any fuel costs, excess kilometre charges, one way return fees, toll charges, fines, damage to the rental car, excess payable on the rental car and any other costs incurred by the driver in the use of the rental car.

If your vehicle is immobilised due to a breakdown, you are more than 100kms from your home address and the vehicle cannot be returned on the same day as the breakdown, we can provide you with a rental vehicle for up to 2 days at a maximum value of \$100 per day for you to continue your journey. You will be responsible for all related hire costs (including any rental bond), fuel costs, excess kilometre charges, traffic infringements, relocation fees, any damage and any remaining excess or insurance waivers on the rental vehicle. We may not be able to provide you with this assistance if your driver's licence history or age or other reason will not allow the rental company to provide a hire car. If a rental bond cannot be provided by you at the time of securing the hire car, the provision of the hire car will be at the discretion of the rental company.

VEHICLE RECOVERY ASSISTANCE

When the GAC Australia vehicle has been repaired after an Incident, we will arrange for the recovery of the Vehicle to the drivers home or intended destination.

Vehicle relocation will be provided where your vehicle has a breakdown more than 100 kilometers from your home and cannot be repaired on the same day. If you have left the vehicle to continue your journey, vehicle relocation will be provided to deliver the vehicle, once repaired, to your home or intended destination (whichever is the nearest) where the distance between you and the selected authorised repairer is greater than 100 kilometers.

Alternatively, return transport will be provided to enable the driver to pick up the repaired vehicle.

This service benefit is limited to a maximum of \$200 including GST

EXCLUSIONS and LIMITATIONS

Subject to the statutory consumer guarantees and remedies available to you under the Australian Consumer Law and except to the extent caused by our negligence or our agents or service providers, we are not required to provide the roadside assistance services and will not be responsible or liable for any costs and expenses (or any increased costs or expenses) incurred in connection with or as a result of:

- a) the vehicle not being registered on our roadside assistance system where membership data is stored;
- b) Where the vehicle has undergone unauthorised modifications (including without limitation any replacements, removals or additions) not in conformity to the manufacturer's specifications or the vehicle has been modified or any accident or claim for service has arisen in respect of races, trials, rallies or participation in such activities.
- c) Damage caused by the fitment of non-genuine accessories
- d) Where the vehicle is carrying more passengers or towing a greater weight than that for which it was designed as stated in the manufacturer's specifications or arising from or in connection with the improper, unauthorised, reckless or negligent operation of the vehicle or misuse of the vehicle.
- e) vehicles over three (3) tonne (GVM);
- f) the vehicle being unregistered;
- g) the vehicle being unattended;
- h) the vehicle being involved or connected to any form of motor sports (including driving on a racetrack or competing in organised road or off-road rallies);
- i) vehicle abuse or neglect by you (as reasonably determined by us or GAC);
- j) you failing to use reasonable care with the vehicle;
- k) failure by you to conduct regular preventative vehicle maintenance or provision of inappropriate repair or maintenance to the vehicle;
- l) repeated service calls due to member related faults;
- m) failure by you to comply with any instructions or directions provided with or attached to the vehicle;

- n) accident damage, any damage arising from or caused by an impact or collision or accidental damage of any nature, any attempted or successful theft or break-in of the vehicle (but excluding the provision of and cost of providing any accident-related services which we agree to arrange or successful theft or break-in of the vehicle (but excluding the provision of and cost of providing any accident-related services which we agree to arrange or provide);
- o) failure by you to comply with instructions reasonably provided by us, our agents or service providers;
- p) failure by you to comply with any applicable road laws or regulations;
- q) caravans or trailers (subject to the specific benefits set out above);
- r) bogged vehicles;
- s) vehicles operating as taxis, limousines, rental vehicles, hire vehicles;

Services provided by us are also subject to:

- Resources being reasonably available in the vicinity of the breakdown or problem.
- Any circumstance reasonably considered to be beyond our control (including but not limited to poor weather conditions such as heavy rain, cyclonic conditions, snow fall and flooding, as well as war, strikes, civil commotion, unexpected traffic conditions and telecommunication failures);
- Areas being trafficable by a two-wheel drive recovery vehicle.
- Vehicle accident or traffic congestion.
- Restricted access area requirements.
- Any person driving the vehicle holding a valid driver's licence issued by a competent authority.

We have no obligation to pay for costs incurred in service calls where your vehicle is immobile in a workshop undergoing repairs or undergoing mechanical or electrical repairs at your premises. We are not responsible or liable for any costs arising from work carried out by an authorised repairer, and all repairs and costs for repairs undertaken by the repairer are your responsibility.

- Where the vehicle has undergone unauthorised modifications (including without limitation any replacements, removals or additions) not in conformity to the manufacturer's specifications or the vehicle has been modified or any accident or claim for service has arisen in respect of races, trials, rallies or participation in such activities.
- Loss or damage directly or indirectly occasioned by or happening or in consequence of war, invasion, act of God, act of foreign enemies, hostilities whether war be declared or not, civil war, rebellion, insurrection, terrorism, military and usurped

power, riot or civil commotion or sabotage or any other events (whether falling into the same genus, species, class or category as the foregoing or not) beyond the control of you or the person operating or having control of the vehicle at the time of the accident.

- Mechanical breakdown due to driver related damage or misuse of the vehicle other than changing a flat tyre, jump-starting a flat battery, supplying emergency fuel and effecting minor roadside repairs which are safe to do at the breakdown scene. In such cases, assistance will still be provided however you will be responsible for all costs.
- The vehicle is in an un-roadworthy condition, or the vehicle has not been regularly serviced in accordance with the manufacturer's instructions.
- In the event we transport the vehicle following a non-warrantable failure, you will be responsible for all costs incurred, including parts, labour and vehicle transport costs.
- We shall not be held responsible for any damage to or theft of objects and accessories which are left in or outside the vehicle.

PROVISION OF SERVICES OUTSIDE OF AUSTRALIA

GAC Roadside Assist covers mainland Australia, Tasmania, Philip Island, and any other area that is trafficable by a two-wheel drive recovery vehicle or an island accessible by a two-wheel drive vehicular bridge (excluding ferries)

DEFINITIONS

“Accident” means a collision between the customer's vehicle and another vehicle or object or an attempted break in or theft of the vehicle.

“Authorised repairer” means a repairer other than a GAC dealership which has been authorised by GAC Roadside Assist or GAC Automotive to perform temporary repairs to mobilise the vehicle after a breakdown.

“Breakdown” means a warrantable mechanical or electrical failure, which causes the vehicle to be immobilised or renders it unsafe to drive, provided this is not occasioned by attempted theft or accident related damage. A breakdown may also mean a driver related incident including but not limited to, basic call outs such as a deflated tyre, locked or lost keys, insufficient fuel or a flat battery.

“Customer” means the driver of a vehicle registered under the GAC Roadside Assist program and authorised to drive the vehicle by the owner and is duly licensed to drive the

vehicle under the relevant provisions, laws and regulations of Australia. “GST” refers to goods and services tax.

“Preferred repairer” means an accident repair facility which has been nominated by GAC Automotive or an GAC Roadside Assist Dealer, to facilitate repairs of a vehicle.

“Recovery” means the relocation of the vehicle by a towing operator or vehicle transport company (road or rail) of the vehicle back to an GAC dealership, authorised repairer, the owner’s home or intended destination as deemed appropriate by GAC Roadside Assist.

“GAC Roadside Assist Contractor” means a company or contractor assigned by GAC Roadside Assist to affect roadside assistance repairs, towing, transport and/or recovery of a vehicle.

“Tow/Transport” means that the vehicle will be towed or transported by the most appropriate equipment available to GAC Roadside Assist, dependent on the services available, the location of the vehicle and the time that the breakdown occurs.

“Vehicle” means any duly registered motor vehicle (excluding vehicles greater than 3.5 tons, taxis, rental or hire vehicles) being used by the customer and covered under the program, and complying with the relevant provisions, laws and regulations for road worthiness and use. The singular shall include the plural and vice versa and reference to any gender shall include all genders.

All the information in this document is correct at time of publication however variations may occur from time to time and (Client) insofar as is permitted by law to do so shall not be liable in any way as a result of any reliance by any person on anything contained in this document.

Australian Consumer Law

Despite anything contained in these terms and conditions, the Australian Consumer Law (ACL) gives you statutory rights including guarantees and remedies that cannot be excluded or modified by these terms and conditions. The ACL guarantees and remedies include (depending on the type of failure, fault, or defect and whether major or minor) repair or replacement, a refund, compensation for reasonably foreseeable loss or damage, or a resupply of services if the goods or services do not meet the standards required by the ACL.

Privacy

Digicall Assist collects personal information from you and other persons who request roadside assistance for your vehicle to enable us to administer and provide you with

roadside assistance, including to arrange services to be supplied to you by third parties where appropriate.

Digicall Assist may exchange your personal information with GAC and our related bodies corporate, agents, sub-contractors and other service providers (such as call centre providers, towing operators, accident management providers, car rental companies and information technology providers) for these purposes and any other purpose you have consented to or as authorised by law. If you provide personal information about another person to us or our agents or contractors, you warrant that this information is provided with the consent of the individual concerned and that you have the authority to act on their behalf.

You will make sure that any persons permitted to request roadside assistance for your vehicle have been made aware of this privacy statement.

For more information about how Digicall Assist approaches privacy, please read Digicall's Privacy Policy (available at [Privacy Policy - Digicall Assist](#)). The Privacy Policy contains information about how you can gain access to or seek correction of personal information that Digicall Assist holds about you. It also contains information about how you can make a privacy complaint and how Digicall Assist will deal with it.

Vehicle Warranties



Terms, conditions & exclusions

Terms and Conditions (Australia)

This GAC New Vehicle Warranty coverage is subject to the conditions outlined under:

1. **Warranty Policy Statement**
2. **Exclusion**
3. **Owner's Responsibility**

Should any part of the vehicle require repair or replacement because of a manufacturing or material defect within the manufacturer's warranty period, the part will be either repaired or replaced free of charge by an Authorised GAC Service Dealer, regardless of any change of ownership during the period covered. Any part so repaired or replaced will benefit from these arrangements for the balance of the period applicable to the vehicle. Any repair to your vehicle will be only using genuine GAC parts.

Australian Consumer Law

GAC vehicles come with guarantees and not excluded under Australia's Consumer Law act. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably, foreseeable loss or damage. You are also entitled to have the vehicle repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

This warranty does not limit the Australian Consumer Law statutory consumer guarantees in any way. In circumstances your rights under the Australian Consumer Law statutory consumer guarantees may be greater than your rights under your GAC warranty, in which case GAC will always honour your rights under the Australian Consumer Law statutory consumer guarantees.

1. Warranty Policy Statements

Warranty Coverage Period

The warranty period commences from the date of first registration and expires at the specified date. For vehicles used for commercial purposes, the warranty expires at the specified date or kilometre period, whichever comes first.

Although GAC¹ does not require you to perform all service or repairs at a GAC Authorised Service Dealer, this warranty may be void or coverage and declined due to improper maintenance, service, or repairs. In the case that your GAC vehicle has had repairs outside of a GAC Authorised Service Dealer network. GAC is unable to reimburse or compensate for

¹ GAC here means GAC International Australia Pty Ltd

Vehicle Warranties



any repairs, except where there were prior written approval for those repairs have been authorised and documented via GAC. Failure to meet the vehicle maintenance requirements could result in a warranty claim rejection.

Scope of Warranty

7 Years Unlimited Kilometre Warranty – Private/General Fleet & Government

GAC provide a 7 Year Unlimited Kilometre Warranty against defects arising in materials or manufacture for private and general fleet and Government fleet vehicles sold from 18 November 2025.

GAC warrants the vehicle against defects arising in materials or manufacture except where items are expressly excluded or for which a separate warranty applies.

This 7 Year Unlimited Kilometre Warranty is subject to the terms and conditions detailed in these Terms and Conditions, including the sections on “Exclusion” and “Owner’s Responsibility”.

This 7 Year Unlimited Kilometre Warranty does NOT apply to vehicles used at ANY time during the warranty period for Commercial Use, including but not limited to those used as a Rental vehicle, Hire Car, Taxi, Courier vehicle, Driving School vehicle, Security vehicle or Bus and Tour vehicle.

The owner will be required to provide service records, evidence of usage history for the owner and previous owner/s and other vehicle records to establish the vehicles warranty status and to establish that the vehicle has not been operated for commercial use.

8 Years Unlimited Kilometre Warranty – Electrical Vehicle

GAC provides an 8 Year Unlimited Kilometre Warranty against defects arising in materials or manufacture for Electrical Vehicle other than commercial use.

5 Year /100,000 Kilometre Warranty - Commercial Use Vehicle

The GAC vehicle 7 Year Unlimited Kilometre Warranty or 8 Year Unlimited Kilometre Warranty for Electrical Vehicle do NOT apply to vehicles used for Commercial use which includes but not limited to those used as a Rental vehicle, Fleet, Rideshare Hire Car, Taxi, Courier vehicle, Driving School vehicle, Security vehicle or Bus and Tour vehicle. Commercially used GAC vehicles are too limit to a 5 year/ 100,000 Kilometre Warranty.

For Electrical Vehicle of commercial use, the warranty is 5 Years/150,000 kms whichever occurs first. This warranty is subject to the limitations and exclusions described in below sections.

Vehicle Warranties



Warranty Summary Table per Model.

Model	Warranty Type	Non-Commercial Use	Commercial Use
EMZOOM	Vehicle	7 years/unlimited KM	5 years/100,000 KM
M8 PHEV	Vehicle	7 years/unlimited KM	5 years/100,000 KM
	Battery	8 years/200,000 KM	5 years/150,000 KM
AION V	Vehicle	8 years/unlimited KM	5 years/150,000 KM
	Battery	8 years/200,000 KM	5 years/300,000 KM
	Integrated drive	8 years/200,000 KM	3 years/300,000 KM
Paint/Surface Rust		3 years/unlimited KM	
Perforation (rust through panel)		8 years/unlimited KM	

Anti-perforation Warranty - 8 Year

Anti-perforation refers to rust through corrosion that affects the painted metal body panels from the inside or underside, resulting from faulty or poor workmanship or materials used in the vehicles manufacturer process.

It does not cover surface corrosion or damage caused by insufficient or improper maintenance, storage or care or other factors beyond GAC Auto Australia's control.

Painted Surfaces - 3 years

Paint defects refer to issues with the original paint application and its durability.

This does not cover problems such as scaling, blistering, scabbing, fading, or damage caused by inadequate maintenance, improper storage, environmental factors (such as pollution), impact from foreign objects, or any other circumstances beyond GAC International Australia's control.

VEHICLE BATTERY

The below batterie's are relate to warranty cover on batteries fitted from Manufacturer.

12 Volt led Battery – 12 Months/20,000 kms:

Covers manufacturing defects for the original 12-volt battery installed at the factory.

Traction Battery (Private use) - 8 year/200,000 kilometres:

Vehicle Warranties



Covers manufacturing defects for the battery installed by the manufacturer if the battery's State-of-Health drops $\leq 30\%$ degradation of its original capacity within the first 8 years of ownership, the battery will either be, replaced, repaired, or reconditioned free of charge. Warranty does not cover physical damage from accidents or misuse.

Traction Battery (Commercial use) - 5 year/150,000 kilometres whichever occurs first:

Covers manufacturing defects for the battery installed by the manufacture. If the battery's State-of-Health drops $\leq 30\%$ degradation of its original capacity within the first 5 years of ownership or 150,000 km, the battery will be, replaced, repaired, or reconditioned free of charge. Warranty does not cover physical damage from accidents or misuse.

Except for AION V: cover is 5 Years/ 300,000 kms.

Smart Key Battery (Keyless Entry) - 6 Months/10,000kms:

On original fitted remote fob batteries.

Integrated Drive System (Private use), Electrical Vehicle 8 Years/200,000km

This consists of the drive system, motor, and transmission.

Except for AION V: cover is 3 Years/ 300,000 kms.

DRIVE SYSTEMS

Integrated Drive System (Commercial use), Electrical Vehicle 3 Years/300,000km

This consists of the drive system, motor, and transmission.

Lighting System, Fuses and Relays - 12 Months/5,000kms:

Covers manufacturing defects in lamp and light bulb and led fixtures on the interior and exterior. Also, replacement Fuses if blown, relays not including integrated control units.

Wheel alignment / wheel balancing - 3 Months/5,000kms

Covers manufacturing defects affecting wheel alignment and balance.

PARTS AND ACCESSORIES WARRANTY

GAC offers manufacturer's warranty on genuine parts and accessories purchased through GAC or GAC authorized dealers.

Genuine Accessories

Genuine GAC Accessories purchased and installed to the vehicle by the dealer prior to or on day of delivery will have the full coverage of the warranty period. Accessories fitted after the date of delivery at a GAC Authorized Dealer, a period of cover for 12 months or 20,000

Vehicle Warranties



kilometres, whichever occurs first. Genuine GAC Accessories purchased directly from a GAC authorised dealer, period of cover for 12 months from the date of purchase.

Genuine Parts

Parts fitted under warranty at a GAC Authorised Service Dealer, due to a faulty product will receive warranty up until the end of the vehicle warranty period.

Genuine GAC Parts purchased through a GAC Authorised service Dealer, a period of 12 months from the date of purchase. All warranty coverage on parts is subject to a warranty claim assessment and approval process, with GAC assessing fairly during these processes Warranty Terms & Conditions Warranty Terms and Conditions.

LIMITATION OF LIABILITY

To the full extent permitted by law, GAC cannot be responsible for any direct or indirect loss, loss of time, inconvenience costs, or loss of revenue, from any defect in a vehicle beyond the warranty repair itself. The rights and remedies which are available to you otherwise at law in connection with a claim for compensation are to be pursued separately in writing to GAC.

2. WARRANTY EXCLUSIONS

Warranty excludes the following:

- Ordinary wear and tear.
- Subjective concerns that do not affect vehicle performance, GAC does not provide warranty for subjective issues that do not affect the quality, function, or performance of the product.
- Damage that GAC considers resulting from failure to operate, maintain and care for the vehicle properly, in accordance with the instructions in the vehicle's Owner's Manual and Service & Warranty Booklet including failure to complete applicable scheduled servicing and maintenance.
- Faults which are evident because of use of the vehicle other than its intended purpose. For the avoidance of doubt, this includes faults resulting from off-road use and faults resulting from use during formal or informal competitive sports such as racing, as the vehicle is not intended for these purposes. Damage to the vehicle because of vehicle impact damage from driving accidents, fire, theft, or malicious damage from third persons or because of illegal use.
- Driver misuse, abuse, or negligence including tampering, towing, or carrying loads above manufacturers' specifications.
- Damage or issues from the use of incorrect lubricants, oils or coolants that do not meet specifications, or by incorrect capacities.
- Continuing to drive and ignore the vehicles warning lights or after loss of fluids such as lubricants, oils, water, coolants, refrigerants.

Vehicle Warranties



- Any unauthorised repair, alteration or modification to the vehicle that is made inappropriately or the installation or use of fluids, parts, or accessories, made by a person or facility not authorised or certified to do so.
- Damage to or issues with your vehicle's hardware or software because of modification to the vehicle's systems, including installation of non-genuine accessories that do not meet specifications, or are not intended for vehicle use, or result in major or material modification (as reasonably determined by GAC).
- Damage including deterioration, staining, corrosion from exposure to normal environmental conditions including flooding, hail, salt, acid rain, extreme temperatures, lightning or other acts of nature.
- Damage because of birds or other animals and insects, tree sap, bark, and leaves.
- Cracks or chips or other breakage to windscreen due to any incident, rocks, or natural environmental effects.
- Damage to engine due to use contaminated fuel or use of non-approved fuels including fuel which falls below recommended or specified ratings.
- Wheels - Rims are only to be covered in line with GAC warranty policy and pending upon investigation in cases. If the wheel or wheels have been damaged due to impact or curbing, it will not be considered under warranty, repair, or replacement. This will include wheel finish due to either environment or chemical solutions contacting the surface.
- Wheel alignment and wheel balancing – can be affected by the driving habits and type of use and road conditions. As tyres wear, this can change the balance and wheel alignment of the vehicle and is considered a maintenance requirement.
- Servicing - Vehicle servicing falls under reasonable maintenance requirements of a vehicle. Fluids, and other consumables also reasonably require replacement periodically. As such, servicing and replenishment of fluids and other consumables do not fall under this warranty, and all costs associated fall on the owner.
- Tyres - Tyres are subject to wear over time. The rate of wear is dependent on many factors, including driving and braking style, road surface type, and quality, including the amount of driving. Depending on driving surface and conditions, tyres may become damaged or punctured, none of which is covered under this warranty, but may be covered under the tyre manufacturer's warranty and pending their investigation. If defects are to be found in tyres, you can contact your GAC Authorised Service Dealer, and they will assist you to make a claim.
- Brake and Clutch components - The replacement or adjustment of braking system components including brake pads, discs will vary but is directly affected by the driving habits and the way the vehicle is operated. Brakes are a consumable item and require replacement when recommended. Brake and Clutch lining may be covered **6 months/10,000km if deemed a manufacturer defect.**
- Adjustments - From time to time the vehicle may require adjustments as previously mentioned. This includes tyres, brakes, steering, and suspension. Vehicle electrical systems also require calibration. This includes lighting and driver assist systems. This

Vehicle Warranties



may be a result of normal wear and tear and accordingly, adjustments may need to be conducted periodically. These items are not covered by warranty where replacement is in line with operational maintenance requirements specified in the vehicle's Owner's Manual and Service & Warranty Booklet.

- Electrical - Fuses and spark plugs are consumables due to their nature and are not covered by this warranty where replacement is in line with the operational maintenance requirements specified in the vehicle's Owner's Manual and Service & Warranty Booklet.
- Expenses incurred for communication, meditation, meals, accommodation, etc., due to a malfunction.
- Any personal injury or property damage.

GAC reserves the right to determine the final repair method and the scope of warranty applicability. All parts replaced under warranty become the property of GAC.

OWNER'S RESPONSIBILITIES – SERVICE AND MAINTENANCE

Under the Warranty, the vehicle owner is responsible for ensuring that their GAC vehicle is properly operated and maintained according to the instructions in the relevant Owner's Manual and Service & Warranty Booklet. The owner must retain maintenance records that detail the service and inspections have been conducted. We recommend completing the maintenance log provided in the following pages once each scheduled maintenance is conducted.

These maintenance service and inspection records might include:

- Conducting 1st Safety check at 5,000km or 3 months.
- Description of Service/Maintenance: Copies of service invoices detailing work conducted, which must include Dates and Odometer readings.
- Inspections Adjustments, Corrections, and Replacements: A list of all vehicle system inspections performed.
- Replacement Parts: Information on replacement parts used, including part numbers.
- Fluids and Specifications: The brand, grade, and quantity of any fluids used. Maintenance service and inspection records must be kept by the owner and provided to GAC upon request to validate warranty status when requesting warranty repairs.

SERVICING COSTS

The GAC Service Pricing Program provides you with a quality and transparent service for a maximum price nationally for each scheduled service. With the peace of mind that specialist GAC technicians will be looking after your vehicle using only Genuine GAC Parts.

Vehicle Warranties



TRANSFER OF OWNERSHIP

If the vehicle is sold, the remainder of the warranty period is transferred to the new owner of the vehicle.

It is the responsibility of the registered owner of the vehicle to source and provide GAC with information, such as details on how the previous owner/s used the vehicle, details on how the vehicle is currently used, the vehicle's history of scheduled services. This information may be required by GAC to verify warranty status when requesting repairs deemed warranty.

This warranty is cancelled if the vehicle is written off or disposed of by an insurer. The warranty offered by GAC depends on the vehicle usage.

PRIVACY STATEMENT

We understand the importance of protecting your privacy and value the confidentiality of your personal information. We are committed to meeting our obligations under the *Privacy Act 1988*. GAC collects personal information from various sources to support our business operations. GAC takes its privacy responsibilities seriously. You can access the most recent version of our Privacy Policy at <https://www.gacgroup.com/en-au/policy/privacy-policy>

If you have a complaint about the way in which we have handled any privacy issue, reach out to our customer support team. We ensure sure your complaint is formally registered and notify you of the outcome of this investigation and any subsequent internal investigation.

WARRANTY AND SERVICE

To receive warranty and repair under this warranty you must take your GAC Vehicle, along with the Vehicle's Owner's Manual and Service and Warranty Manual, to an Authorised GAC Service Dealer in Australia during the normal service hours of that dealer.

While any Authorised GAC Service Dealer will perform warranty service which is covered by the warranty on your GAC vehicle, GAC recommends that you return to the dealership where you purchased your GAC vehicle because of their continued personal interest in you.

To locate your nearest Authorized GAC Service Dealer, please refer to [Dealer map | GAC Australia](#).